eCourtMN Project Update
CriMNet Criminal and Juvenile Justice
Information Policy Group
December, 2015

Agenda

• Brief History
• Project Updates

Brief History of eCourtMN
<table>
<thead>
<tr>
<th>10</th>
<th>2011</th>
<th>20</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>October 2011</strong> Judicial Council committed to eCourtMN</td>
<td></td>
<td></td>
</tr>
<tr>
<td><strong>RECOGNIZED AS THE MOST COMPLEX INITIATIVE EVER UNDERTAKEN BY THE BRANCH</strong></td>
<td></td>
<td></td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>10</th>
<th>2011</th>
<th>20</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>VISION</strong></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Minnesota courts will operate in an electronic information environment and will ensure convenient, timely &amp; appropriate access to court information.</td>
<td></td>
<td></td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>10</th>
<th>2011</th>
<th>20</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>GOALS</strong></td>
<td></td>
<td></td>
</tr>
<tr>
<td>1. Increase productivity and reduce operational costs</td>
<td></td>
<td></td>
</tr>
<tr>
<td>2. Provide easy-to-use electronic court services</td>
<td></td>
<td></td>
</tr>
<tr>
<td>3. Build a secure and reliable business &amp; technical infrastructure</td>
<td></td>
<td></td>
</tr>
<tr>
<td>4. Promote and facilitate culture change</td>
<td></td>
<td></td>
</tr>
<tr>
<td>5. Create a fiscally sensible, cost neutral process</td>
<td></td>
<td></td>
</tr>
</tbody>
</table>
10  2011  2012
WHY?
Public Expectations
Increased Efficiency
New Ways of Doing Business

11  2012  2012
JANUARY 2012 Judicial Council approved multiyear implementation plan
TO COMPLETELY TRANSFORM THE COURTS FROM PAPER TO ELECTRONIC FILES

11  2012  2012
IMPLEMENTATION PLAN
Part 1
Hennepin Ramsey Pilot
11% 10 counties
Statewide Plan

Part 2
Statewide Expansion
34% +20 counties

Part 3
Statewide Accelerated Rollout
69% +30 counties

Part 4
Statewide Completion
100% +27 counties
eCourtMN Governance Structure

Judicial Council
State Court Administrator
Portfolio Management
Appellate/District Steering Committees
• Appellate Court
• District 1 through District 10
Project Teams (Sponsor/Leader)

eCourt Steering Committee
Judge – Metro
Judge – Suburban
Judge – Greater Minnesota
Judge – At Large (3)
JDA – Metro
JDA – Greater MN
JDA – At Large
Court Administrator – Metro
Court Administrator – Greater Minnesota
Court Administrator – At Large
IT Director
Court Services Director
Deputy State Court Administrator

Portfolio Management
• Constituent Engagement
• Process Reengineering (2)
• Rules, Statutes and Policy
• Court Operations
• Prenatal
• Pro Se
• Others...

PART 1 - PILOTS
• Learning period
• Listened to our pilots
• Determined revised strategy forward

FEBRUARY 2013
eCourtMN Steering Committee adopted a revised implementation plan based upon the “lessons learned” in eCourtMN pilots
Revised Implementation Plan

Part 1  eCourtMN Pilot
- Imaging
- eFiling Pilot
- CAPS - Court Administration Procedures
- Appeals
- Pilot Orders: all lines of business
- Financial strategy
- Policy 800 Access to Court Records

Part 2  Court Administration Foundation
- Image Current Files
- Document Security
- Documents to Public in Courthouse
- Electronic Appeals
- Mandatory Civil & Family of Eng.
- Policy 800 Access Part 2

Part 3  Judge Tools & Paperless
- eSignature
- Workflow/Task Manager
- Policy 800 Access Part 3 Parallel
- Expanded Mandatory eFS in Pilot Counties
- BenchWorks V1
- Self Represented Litigant Pilot (4th)
- eCourtMN Business Contingency Plans

Part 4  eFile & eService
- Statewide eFile and Service
- Attorney / Agency Training
- Judge Portal (cont.)
- Statewide Electronic Workflow
- Policy 800 Access Part 4
- Statewide Electronic Standards

Project Roadmaps

Part 1  eCourtMN Pilot
- Part 2  Court Administration Foundation
- Part 3  Judge Tools & Paperless
- Part 4  eFile & eService

Project Roadmaps

eCourtMN Project Updates
Implementation Plan

Part 1 - eCourtMN Pilot
- Imaging
- Attending Pilot
- CAPS - Court Administration Procedures
- Appointments
- District Court all lines of business
- Financial strategy
- Policy 800 Access to Court Records

Part 2 - Court Administration Foundation
- Image Current Files
- Document Security
- Documents to Public in Courthouse
- Electronic Appeals
- Policy 800 Access to Family filing
- Policy 800 Access Part 2

Part 3 - Judge Tools & Paperless
- eSignature
- Workflow/Task Manager
- Policy 800 Access - Part 3 Parallel
- Expanded mandatory eFiling in 11 counties
- Self-Represented Litigant Pilot (SRLP)
- eCourtMN Business Contingency Plans

Dec 2015

Part 4 - eFile & eServe
- Statewide eFiling & eService
- Attorney / Agency Training
- eJudge Portal
- SG
- eSignature
- eCourtMN Standards
- Statewide eFiling & eService
- Part 4

Part 2 Accomplishments
- Access to public images/documents at courthouse terminals statewide
- Centralized appeals processing
- eCourtMN Court Administration Procedures (CAPS)
- eCourtMN University
- eFile Support Center
- Imaging in all counties statewide
- Mandatory eFiling & eService (eFS) for Civil and Family case types in 11 pilots
- Public Wi-Fi statewide

Part 2 Lessons Learned
- Document security and classification competency takes time to develop
- SessionWorks and MNCIS did not meet needs of judges
- Without an eSignature tool judges and processes were limited as to how much they could be paperless
Part 3 Accomplishments

- 2015 Court Rule Changes and mandatory eFiling & eService for all case types in 11 eCourtMN Pilot Counties
- Appellate eFiling solution
- BenchWorks development and statewide rollout
- Business Continuity Template Developed
- eFS Standard Configuration
- eSignature Implemented Statewide (except for 1st District)
- New Minnesota Government Access (MGA) available to all agencies in eCourtMN Pilot and Imaging Counties
- Self Represented Litigant (SRL) Pilot in 4th Judicial District
- Task Manager Pilots

Part 3 Lessons Learned

- Attorneys, partners and pilot counties were generally ready for mandatory eFiling
- eSignature is not perfect, but Task Manager will improve it
- eService is not perfect, and we have submitted business cases to the vendor
- Task Manager was not where it needed to be in Part 3, so redesigned and extended to Part 4
- Utilizing judges for design, development and testing was key to making sure tools work for them
- BenchWorks was a great idea and success

Part 4 Updates

- Business Continuity plans completed for 6th, 7th and 8th Districts. Rest of state to complete by February 2016
- eFiling & eService to be implemented statewide by end of calendar year
- Corrections document integration pilot live in Dakota, Carver and Cass Counties
- Revised Task Manager workflows being rolled out to pilots
- TIFF to PDF Functionality went live on November 24th, 2015
Part 4 Updates

- Minnesota Government Access (MGA) being implemented by role to all agencies statewide by spring 2016
  - Corrections/Probation: October 21, 2015
  - Social Services: November 18, 2015
  - County Attorneys: December 23, 2015
  - Public Defenders: December 23, 2015
  - City Attorneys: February 10, 2016
  - Law Enforcement: March 9, 2016
  - Other MN Government Agencies: April 6, 2016

Outreach

- eFS and New MGA Information Sessions for Attorneys and Court Partners in 8 Districts
- Regional press releases and editorial board meetings
- Measuring Success Interim Survey

The Complete Electronic Record

When finished our court system will be more accessible and convenient to those involved in cases and to the public. It will also be more efficient and adaptable which all translates into better service for all residents of Minnesota.
Questions