



## Licensing and Registration System



### MNLARS STAGE ONE

The Minnesota Licensing and Registration System (MNLARS) is a four-year project of the Department of Public Safety, Driver and Vehicle Services Division (DVS). The MNLARS project's purpose is to replace out-dated systems and processes by providing an up-to-date, user-responsive, reengineered and optimized set of business processes and the systems that support them.

Expected results include:

- Linked motor vehicle and driver's license records
- Streamlined workflow processes
- Streamlined and automated data collection
- Improved access to information for DVS staff, business partners, law enforcement and court systems

In 2008, the project was in a pre-design phase. During that phase, a comprehensive assessment of DVS business process and system needs was conducted. That assessment, plus information gathered from states that had implemented or were in the process of implementing similar projects, helped to shape the

project's business plan.

The MNLARS business plan rolls out the project in three major stages.

- In Stage I, a request for proposal (RFP) is written to acquire a functional requirements vendor.
- In Stage II, the functional requirements vendor assists with the development of the RFP and evaluation process for a MNLARS system vendor.
- In Stage III, the system vendor, with members of the MNLARS team designs, builds, transitions, and implements MNLARS.

Stage I began in May 2009. The RFP for the Functional Requirements Vendor was published in the July 6, 2009 edition of the Minnesota State Register.

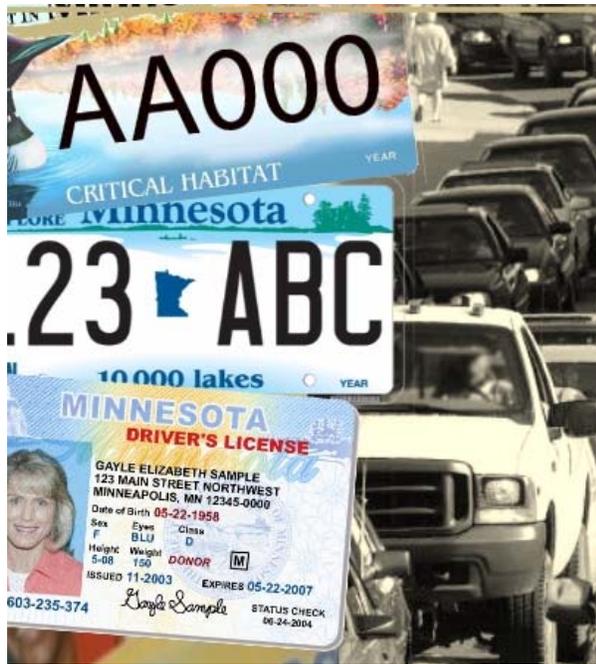
### Why We Need MNLARS

DVS is operating with business operations that accumulated over 20 years and are based on 20-year old technology. To continue to meet the needs of its customers and business partners it must update its system so that the following improvements are realized:

- Increased accessibility to and reliability of information in the DVS database
- Increased DVS data support for law enforcement purposes
- Increased program effectiveness through business process reengineering and optimization
- Increased ability to transfer information generated by external partners to DVS databases
- Increased ability to track fraud within the system

The objective of DVS is to design and build an information system that supports driver's license and motor vehicle business processes so that services are delivered in an integrated, timely, dependable manner, with flexibility and sustainability to accommodate change.





## MNLARS Goals

Over the next three to four years the MNLARS team will be working diligently to bring about:

- Efficient business processes and service delivery
- Effective integration of driver and motor vehicle information
- Stable, flexible, secure web-based information systems
- Electronic communication with other information systems

## Driver and Vehicle Services

### 2008 Overview

Driver and Vehicle Services is among the most visible of state agencies collecting \$1 billion in revenue and providing service to more than 5 million customers annually. Services are provided at 95 driver's license exam stations, 173 deputy registrar offices, and 125 driver's license agent offices located throughout the state.

### BY THE NUMBERS

- 624,000+ ..... driver exam tests administered
- 16,129 ..... limited licenses issued
- 63,589 ..... special plate issued
- 99,676 ..... disability parking certificates issued
- 1 million + ..... customer contacts
- 1.4 million ..... vehicle titles issued
- 4.4 million ..... vehicle registrations processed
- 3,924 ..... auto dealer licenses issued
- 1.69 ..... million driver's license and id cards issued



## CONTACTS

**Patricia McCormack, DVS Director**  
 patricia.mccormack@state.mn.us  
 651-201-7580

**Paul Meekin, MNLARS Project Director**  
 paul.meekin@state.mn.us  
 651-201-7750

**MNLARS on the Web**  
<http://www.dps.state.mn.us/dvs/mnlars/web/default.htm>