



Licensing and Registration System

UPDATE

MNLARS Reaches Major Milestone

Green Light—Search for MNLARS System Vendor Begins

It has been a long road, but after several months of preparation, the Department of Public Safety released a Request for Proposals (RFP) for a MNLARS System Vendor. This vendor will design, build, and implement MNLARS. Notice of the RFP was published in the May 3, 2010 edition of the State Register.

MNLARS replaces the driver's license and motor vehicle information systems in the department's Driver and Vehicle Services Division (DVS). The current systems are in a mainframe environment that not only holds very large amounts of data, but over 25 years of business logic. MNLARS will be Web-based and provide a stable, flexible, and secure platform that enables DVS to meet the State's changing business needs.

The MNLARS project will replace the core functionally for the following DVS operations:

- Driver's Licensing

- Title and Registration
- Driver Compliance
- Dealer Licensing and Inspections
- Inventory
- Finance and Records

Vendors responding to the RFP must demonstrate that they have experience in developing and implementing a motor vehicle and driver's license system similar in size, scope, and complexity as the MNLARS project. The experience must be for a large statewide implementation similar in size to Minnesota.

The deadline to submit a response to the RFP is July 13, 2010. After which, follows an evaluation and contract negotiation period. DVS anticipates that the selected vendor will begin work on MNLARS in early 2011.



Possibilities

Since October 2009, more than 50 representatives from the MNLARS team, DVS staff, deputy registrars, driver's license agents, and licensed motor vehicle dealers have participated in workshops to identify current business processes and explore the possibilities of how these processes might work in the future with MNLARS.

Out of these sessions came the following objectives. MNLARS must achieve these objectives to be successful in meeting the long term needs of the state and DVS customers.

- Reduce Process Times
- Improve Data and Information Access
Accuracy, Consistency and Security
- Improve Customer Assistance and
Communication
- Standardize Processes
- Reduce Paperwork and Paper Flow
- Reduce Fraud
- Increase Customer Service Options



MNLARS Team Review Session

DVS Transaction Volumes

Average driver's license transactions: 2,200/hour

Includes a range of new transactions and queries.

- Yearly production: 1.35 million

Average vehicle transactions: 4,000/hour

Includes a range of new transactions and queries.

- Yearly title production: 1.27 million
- Yearly vehicle registration: 5.4 million
- Processed via the Web: 375,000 per year

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MNLARS on the Web

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