

Training & Exercises

<i>Incident Communications Center Manager (INCM) Training</i>	
Type of TA Offering:	3-Day Course
Stakeholders/Audience:	COMLs, Dispatch Supervisors, Public Safety Communications Professionals

Offering Overview:

COMLs and COMTs are not the only communications professionals who manage the communications needs of the incident. For some incidents, the COML establishes an Incident Communications Center staffed with Radio Operators to provide communications support for operations. Once radio personnel are on scene, it becomes important for an Incident Communications Center Manager (INCM) to be assigned for coordination purposes and to avoid span-of-control issues.

The All-Hazards Incident Communications Center Manager course is designed to prepare Communication Unit Leaders, Dispatch Supervisors and public safety communication professionals for managing all functions in the Incident Communications Center.⁷ The course is taught by instructors with experience in dispatch operations, COML and INCM. This 3-day course is limited to 20 students. Each attendee participates in hands on training exercises and receives a position task book.

Prerequisites for attendance are:

- ✓ Awareness of fundamental public safety communications technology
 - ✓ Completion of the OEC Communications Unit Awareness web-based course⁸
 - ✓ Completion of IS-100.b, IS-144, IS-200.b, IS-700.a, and IS-800.b
- ICS-300, Intermediate Incident Command System (ICS) for Expanding Incidents, is also recommended.

SPECIAL NOTE: No later than ten calendar days before the scheduled course, the course registrar will submit a student verification form attesting to prerequisite completion for all students and identifying the public safety entity the students are affiliated with.

⁷ For any OEC/ICTAP COMU training course (COML, COMT, INCM, INTD, RADO, AUXCOMM) requestors are encouraged to notify the State Training Officer (STO) prior to its start to ensure the course is documented in state training files.

⁸ The OEC Communications Unit Awareness course can be found at <http://www.publicsafetytools.info>.