

Allied Radio Matrix for Emergency Response Standards, Protocols, Procedures

Document Section 3	Interoperability Standards	Status: Complete
State Standard Number	3.28.2	
Standard Title	Use of Duty Officer Talkgroup, MNDO	
Date Established	05-23-2012	SECB Approval: 3/24/2016 *Reviewed by workgroup 3/8/2016 – no changes made
Replaces Document Dated	09/27/2012	
Date Revised	03/08/2016	

1. Purpose or Objective

The purpose of this standard is to establish procedures for the use of the Minnesota Duty Officer Talkgroup, MNDO

2. Technical Background

- **Capabilities**
- **Constraints**

3. Operational Context

MNDO is a statewide, accessible talkgroup that is monitored 24 hours a day, 7 days a week, at the Duty Officer console.

4. Recommended Protocol/ Standard

MNDO is available to be programmed into dispatch consoles, Emergency Operations Center (EOC) consoles/radios, and any field user radio where contact with the Duty Officer (DO) may be needed. Consideration should be given to planning for situations where phone service may be lost or when operations will be in areas with incomplete/inadequate cell phone coverage or capacity.

5. Recommended Procedure

The preferred method of contact for the Duty Officer is landline or cell phone at the toll-free number, 800-422-0798, or 651-649-5451, within the metro area. During operations in areas with incomplete/inadequate cell phone coverage, the MNDO talkgroup may be used. Communications should be limited to necessary requests for state assistance, hazmat, and spill reporting.

6. Management

The Minnesota Division of Homeland Security and Emergency Management (MN HSEM), Division of Emergency Communication Networks (DECN), and local system administrators will be responsible for management of this standard and problem resolution.