What kind of “Center” do I need?

*Community Assistance Center*: This module is set up to provide resources to general community members who are in need of any type of assistance.

*Family Assistance Center (FAC)*: This module is set up specifically so that families of the missing and deceased can be separated from the rest of the community to provide specific needs for those families who have been impacted by the missing and fatalities, as well as gathering information needed from families to interact with the medical examiner and law enforcement to aid in investigations. NTSB/FEMA

*Friends and Relatives Center (FRC)*: Initial meeting location for friends and relatives who are responding to a disaster before an assistance center is opened. NTSB

*Disaster Recovery Center (DRC)*: FEMA specific term and functions that are similar to service centers. FEMA

*Outreach Center*: Small Business Administration (SBA) center set up by the SBA in an SBA-declared disaster, specific SBA terminology.

*Community Reception Center (CRC)*: Specific federal term used to describe an assistance center set up in response to a radiological event. CDC

*Shelter*: Place where people can physically stay overnight.

*Reunification Center*: This is a process that may happen within a variety of assistance center settings, the goal is to reunite family members with each other or help to locate family members who may be in another location.

*Donation Management Center*: Part of an organizational location that focuses on managing donations that come in before the donations are distributed.

*Service Centers*: Provided by multiple agencies, including voluntary agencies, that is a one-stop location for victims impacted by the event to receive goods, services, and connections to agencies.