

Winter Automobile Safety

The 511 Phone Information System Instructions

The 511 Phone Information System provides road safety information 24 hours per day. Landline and cell phone users can call 511 for regional and statewide reports on traffic congestion, road and weather conditions, construction work and other obstacles.

The 511 Web site features both a dial-up/static site and a high-speed Internet/Google map site with real-time updates. You may also sign up for the Metro Twitter account, which will alert you to any incidents within the Metro area. **There is also a 3G/smart phone site with the same information as the full featured site.**

From a telephone:

Dial 511. A recorded voice will say the following:

1. Welcome to 511 Travel Information for Minnesota. You can also access travel information on the internet at 511mn.org.
2. You can interrupt this message at any time if you know the route number that you want.
3. To mute your phone and use only your keypad, press zero zero.
4. For help with this system, press pound pound, or say help, at any time.
5. There are currently critical disruptions on...

Main Menu:

1. For Road Reports, press or say 1.
2. For Regional Reports, press or say 2.
3. For Truckers' Reports, press or say 3.
4. For Transit Information, press or say 4.
5. For Nearby States' 5 1 1, press or say 5.
6. To comment on the 511 system, press or say 6.
7. For help with the 511 system, press pound pound

On a computer:

- Go to www.511mn.org.
- Select the Low Bandwidth or High Bandwidth site
- On the High Bandwidth site, if you need help: <http://hb.511mn.org/511Help.html/>
- On the Low Bandwidth site, if you need help: <http://www.511mn.org/guide.asp>