

MINNESOTA DEPARTMENT OF PUBLIC SAFETY MINNESOTA STATE PATROL

2022 Dispatch Call Data

Roseville

Answer Times and Average Call Duration

Call Hour	0 - 10	11-15	16 - 20	21 - 40	41 - 60	61 - 120	120+	Total Calls	Average Duration (seconds)
00:00	3,299	20	1	0	0	1	0	3,321	83.1
01:00	2,705	15	3	2	1	0	0	2,726	78.1
02:00	2,331	15	3	1	0	0	0	2,350	82.9
03:00	1,839	10	3	0	0	0	0	1,852	83.1
04:00	1,854	6	0	0	0	0	0	1,860	77.2
05:00	2,602	21	1	1	0	0	0	2,625	78.9
06:00	4,094	81	17	19	3	1	0	4,215	78.8
07:00	5,956	132	32	48	9	0	0	6,177	80.5
08:00	6,172	166	53	91	37	20	0	6,539	81.0
09:00	6,552	189	44	85	22	3	0	6,895	76.9
10:00	7,061	143	30	75	15	8	0	7,332	77.1
11:00	7,705	165	32	46	14	6	0	7,968	76.5
12:00	8,446	160	42	36	9	1	0	8,694	78.2
13:00	8,445	209	45	39	11	3	0	8,752	79.1
14:00	9,115	304	64	67	15	3	0	9,568	81.3
15:00	10,440	275	53	58	13	9	0	10,848	86.3
16:00	10,982	297	64	66	13	4	0	11,426	85.1
17:00	10,983	277	48	39	11	1	0	11,359	87.0
18:00	9,263	210	49	37	7	3	1	9,570	83.0
19:00	7,961	120	22	27	0	1	1	8,132	82.1
20:00	7,501	131	15	26	6	1	0	7,680	82.8
21:00	6,929	124	22	29	3	1	0	7,108	84.3
22:00	5,971	101	17	21	6	5	0	6,121	84.2
23:00	4,597	44	3	4	0	0	0	4,648	84.0
Total:	152,803	3,215	663	817	195	71	2	157,766	81.8
Overall %:	96.85%	2.04%	0.42%	0.52%	0.12%	0.05%	0.00%		



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Percentage Answered by Number of Seconds

Call Hour	≤ 10 Secs	≤ 15 Secs	≤ 20 Secs	≤ 40 Secs
00:00	99.34%	99.94%	99.97%	99.97%
01:00	99.23%	99.78%	99.89%	99.96%
02:00	99.19%	99.83%	99.96%	100.00%
03:00	99.30%	99.84%	100.00%	100.00%
04:00	99.68%	100.00%	100.00%	100.00%
05:00	99.12%	99.92%	99.96%	100.00%
06:00	97.13%	99.05%	99.45%	99.91%
07:00	96.42%	98.56%	99.08%	99.85%
08:00	94.39%	96.93%	97.74%	99.13%
09:00	95.03%	97.77%	98.40%	99.64%
10:00	96.30%	98.25%	98.66%	99.69%
11:00	96.70%	98.77%	99.17%	99.75%
12:00	97.15%	98.99%	99.47%	99.88%
13:00	96.49%	98.88%	99.39%	99.84%
14:00	95.27%	98.44%	99.11%	99.81%
15:00	96.24%	98.77%	99.26%	99.80%
16:00	96.11%	98.71%	99.27%	99.85%
17:00	96.69%	99.13%	99.55%	99.89%
18:00	96.79%	98.99%	99.50%	99.89%
19:00	97.90%	99.37%	99.64%	99.98%
20:00	97.67%	99.38%	99.57%	99.91%
21:00	97.48%	99.23%	99.54%	99.94%
22:00	97.55%	99.20%	99.48%	99.82%
23:00	98.90%	99.85%	99.91%	100.00%
Total	96.85%	98.89%	99.31%	99.83%



MINNESOTA DEPARTMENT OF PUBLIC SAFETY MINNESOTA STATE PATROL

Rochester

Answer Times and Average Call Duration

Call Hour	0 - 10	11-15	16 - 20	21 - 40	41 - 60	61 - 120	120+	Total Calls	Average Duration (seconds)
00:00	484	2	1	0	0	0	0	487	126.1
01:00	357	6	0	1	0	0	0	364	141.2
02:00	263	1	1	0	0	0	0	265	115.2
03:00	223	3	1	0	0	0	0	227	113.4
04:00	264	2	0	0	0	0	0	266	113.2
05:00	457	3	5	1	0	0	0	466	114.7
06:00	720	11	4	4	0	0	0	739	108.9
07:00	1,007	23	4	3	2	0	0	1,039	99.0
08:00	887	16	4	7	0	0	0	914	99.2
09:00	976	20	7	9	2	0	0	1,014	92.2
10:00	1,091	17	11	9	1	0	0	1,129	102.8
11:00	1,212	21	4	6	0	0	0	1,243	98.5
12:00	1,234	22	3	7	2	0	0	1,268	97.9
13:00	1,359	36	10	6	1	0	0	1,412	100.0
14:00	1,408	42	10	14	2	0	0	1,476	102.6
15:00	1,602	63	12	13	0	0	0	1,690	104.9
16:00	1,573	57	18	5	0	0	0	1,653	110.0
17:00	1,719	61	16	11	1	0	0	1,808	115.7
18:00	1,483	36	15	7	0	0	0	1,541	119.8
19:00	1,255	33	7	3	0	0	0	1,298	118.9
20:00	1,120	22	4	5	0	1	0	1,152	117.9
21:00	1,096	15	3	3	0	0	0	1,117	126.6
22:00	801	10	0	4	0	0	0	815	128.4
23:00	672	4	0	0	0	0	0	676	126.6
Total:	23,263	526	140	118	11	1	0	24,059	110.1
Overall %:	96.69%	2.19%	0.58%	0.49%	0.05%	0.00%	0.00%		



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Percentage Answered by Number of Seconds

Call Hour	≤ 10 Secs	≤ 15 Secs	≤ 20 Secs	≤ 40 Secs
00:00	99.38%	99.79%	100.00%	100.00%
01:00	98.08%	99.73%	99.73%	100.00%
02:00	99.25%	99.62%	100.00%	100.00%
03:00	98.24%	99.56%	100.00%	100.00%
04:00	99.25%	100.00%	100.00%	100.00%
05:00	98.07%	98.71%	99.79%	100.00%
06:00	97.43%	98.92%	99.46%	100.00%
07:00	96.92%	99.13%	99.52%	99.81%
08:00	97.05%	98.80%	99.23%	100.00%
09:00	96.25%	98.22%	98.92%	99.80%
10:00	96.63%	98.14%	99.11%	99.91%
11:00	97.51%	99.20%	99.52%	100.00%
12:00	97.32%	99.05%	99.29%	99.84%
13:00	96.25%	98.80%	99.50%	99.93%
14:00	95.39%	98.24%	98.92%	99.86%
15:00	94.79%	98.52%	99.23%	100.00%
16:00	95.16%	98.61%	99.70%	100.00%
17:00	95.08%	98.45%	99.34%	99.94%
18:00	96.24%	98.57%	99.55%	100.00%
19:00	96.69%	99.23%	99.77%	100.00%
20:00	97.22%	99.13%	99.48%	99.91%
21:00	98.12%	99.46%	99.73%	100.00%
22:00	98.28%	99.51%	99.51%	100.00%
23:00	99.41%	100.00%	100.00%	100.00%
Total:	96.69%	98.88%	99.46%	99.95%

