

MINNESOTA DEPARTMENT OF PUBLIC SAFETY OFFICE OF PIPELINE SAFETY

Excavation Industry Notification

What is happening?

The Minnesota Office of Pipeline Safety (MNOPS) has been notified about an industrywide issue regarding utility locate requests involving CenturyLink telecommunication facilities.

What should you do?

Contact MNOPS regarding locate or excavation related issues. Visit the MNOPS website and utilize the [One-Call Excavation Complaint Form](#) if you have issues with your project. Contact MNOPS via telephone at 651-201-7230. Excavators can contact the CenturyLink Dispatch Center at 800-667-9963.

What is MNOPS doing?

A MNOPS inspector is investigating the complaints and escalating issues as appropriate. MNOPS will send a notice of probable violation for complaints in which a state statute is violated. Violations of [Minnesota Statute 216D](#) can warrant civil penalties up to \$1,000 for each violation per day of violation.

What is next?

MNOPS staff continue to be in regular contact with CenturyLink regarding these issues.

About MNOPS

MNOPS ensures utility operator and excavator compliance with M.S. 216D. These statutes ensure public and worker safety during projects involving underground utilities.

