

STATE OF MINNESOTA

PRIVATE DETECTIVE AND PROTECTIVE AGENT SERVICES BOARD  
MINUTES – October 30, 2012

LOCATION – 1430 Maryland Avenue East, St. Paul, Minnesota

MEMBERS PRESENT – Dave Bjerga, Jim Hessel, Richard Hodsdon, Pat Moen, Steve Wohlman

ATTORNEY GENERAL REPRESENTATIVE – Sara Boeshans

STAFF – Greg Cook, Interim Executive Director; Lyn Crosby, Assistant

The meeting was called to order at 10:00 a.m. by Bjerga. The draft minutes of the September 25, 2012, meeting were reviewed. Wohlman moved to approve the minutes; Hessel seconded. The motion passed unanimously.

Consent Agenda

Crosby presented the following licensees with reissuances due in September and October as having all materials provided and no issues. Board members had no questions so these licenses will be reissued.

William G. Nelson (PDI #1018) (Sept reissuance)  
dba/Professional Investigations  
816 St Germain St #102  
St Cloud MN 56302

PATS, LLC (PAC #303) (Sept reissuance)  
Dwight Patterson, Qualified Representative  
31973 182nd Ave  
Avon MN 56310-9623

Fairview Health Services (PAC #275) (Sept reissuance)  
Daniel L. Ische, Qualified Representative  
2450 Riverside Ave M-127 East  
Minneapolis MN 55454-1450

The R & D Agency, Inc. (PDC #632)  
Donald Dunn, Qualified Representative  
14480 Ewing Ave S #101  
Burnsville MN 55306

Twin City Security, Inc. (PDC #223)  
Larry T. Shrider, Qualified Representative  
519 Coon Rapids Blvd  
Coon Rapids MN 55433-5556

Central States Fire Investigations, Inc. (PDC #950)  
dba/Central States Investigations  
Terry Duncan, Qualified Representative  
631 Willowbrook Dr NE  
Owatonna MN 55060

AAA Ventures, Inc. (PDC #987)  
dba/Applied Professional Services (APS); APS-Security Division; APS-Investigative Division, APS-  
Technology Group  
Thomas Hoppenyan, Qualified Representative  
323 W Superior St #2  
Duluth MN 55802

Gerald L. Whalen (PDI #759)  
dba/ Whalen Investigations  
17605 Java Ct S  
Lakeville MN 55044

MS Professional Services and Safety Consultants, Inc. (PDC #1040)  
Mamie Singleton, Qualified Representative  
431 W Arlington Ave  
St Paul MN 55117

The McDowell Agency, Inc. (PDC #601)  
Robert J. McDowell, Qualified Representative  
1714 University Ave W  
St. Paul MN 55104

Tri-State Security & Patrol Service, Inc. (PAC #204)  
Randy Beal, Qualified Representative  
5404 W 9th St  
Sioux Falls SD 57107-0559

### Training Course Approvals

Cook reported that he had been able to review some of the pending training course requests. He reviewed statutes and rules, developed checklists, and has determined that these all meet statutory requirements.

<u>Type of Training</u>	<u>Course Name</u>	<u>Hours</u>	<u>Provider</u>
Continuing – PA	Verbal Judo	4	Fond du Lac Tribal & Community College
Continuing – PA	Going Home Alive	4	PROtective Services, Inc.
Continuing – PA	CPO – Class 9	4	Hannon Security Services, Inc.
Continuing – PA	CPO – Class 10	4	Hannon Security Services, Inc.
Continuing – PA	CPO – Class 11	4	Hannon Security Services, Inc.
Continuing – PA	CPO – Class 12	4	Hannon Security Services, Inc.
Continuing – PD	Surveillance Training	12	National Investigative Training Academy
Continuing – PD	Surveillance Ethics	2	National Investigative Training Academy
Continuing – PD	Background Investigations	6	Slingshot Network, LLC/dba Investigator Training Academy
Continuing – PD	Background Investigations	6	Slingshot Network, LLC/dba Investigator Training Academy
Continuing – PD	Waypoint 2012 Training	6	Way Point, Inc.

Hodsdon moved to approve these courses; Hessel seconded. The motion passed unanimously.

New License Applicants

Robert Steven Rogers  
dba/R. Steven Rogers Protective Services  
3750 Russell Ave N  
Minneapolis MN 55412  
Protective Agent – Individual

Rogers was present to follow up on his appearance at the September meeting. Wohlman said he had thoroughly reviewed the additional information that Rogers had provided, and though he was skeptical before, he now feels Rogers meets the requirements. Hessel agreed. Hodsdon noted the supplemental information was helpful and he also is more confident Rogers meets the requirements. Moen moved to grant the license; Hessel seconded. The motion passed unanimously.

Vaughn Robert Norberg  
8693 Darnel Rd  
Eden Prairie MN 55344  
Private Detective - Individual

Norberg was present. His business will focus on missing persons, especially children and seniors. He said this is his passion. He worked with Minneapolis Police in the areas of sex crimes, abductions, and deaths for 10+ years. He supervised 30 security officers for Hannon Security, but wants to get back to detective work. He retired from Hannon last March, but still does contract work with them. If licensed he stated that if he is working on a case and finds someone abducted he will report that to the police and county protection agency as appropriate. Wohlman asked if he intends to be armed. Norberg said if he is in a dangerous situation that he may be; he does have a conceal and carry permit and has had armed training. He has also been trained in CPR, First Aid, cuffs, as well as other areas of protection. He also has done some escort work with Hannon. Hessel moved to grant the license; Wohlman seconded. The motion passed unanimously.

First Advantage Background Services Corporation  
Richard Taffet, Qualified Representative and Minnesota Manager  
100 Carillon Parkway  
St. Petersburg FL 33716  
Private Detective - Corporate

Taffet was present as was Bret Jardine, legal counsel for First Advantage. Taffet reviewed the their history of companies and licenses. In 1996 Taffet and a partner formed Omega Insurance Services, Inc., and in 2003 they were acquired by First Advantage, a national firm. In 2005 they were licensed in Minnesota under the Omega name. There were a series of subsequent acquisitions and they added the “doing business as” First Advantage name. In about 2008 they changed names to First Advantage. In 2010 or 2011 there was another corporate restructuring. At that time they pursued a company name change and they were working with the former director. She advised them to let their existing license lapse since they were pursuing a new license, but the new license was delayed due to the backlog at the agency and later the vacancy in the director position.

First Advantage Background Services is a national background screening firm for pre-employment, background checks, educational verification, and criminal record verification. Much of the work they do is electronic. They also do Social Security and identity verifications. They are licensed in 42 other

states, though not all states require licensing for those purposes. They have about 3,500 employees internationally, with one current employee in Minnesota who does customer service work but no licensable work. Taffet noted they have had no disciplinary action in other states.

Significant discussion followed about whether they need to have a Minnesota Manager and whether that person needs to reside in Minnesota. Taffet said they just want to know what the requirements are so they can comply and continue to be licensed in Minnesota. He noted that if they had just continued the previous license and asked for a name change the issue of who could be the Minnesota Manager would not have been an issue.

Boeshans noted that the Board's past practice has been that we have allowed a partnership or corporation to get the license, then when they start to do business in Minnesota they get a Minnesota office and appoint a Minnesota Manager.

Wohlman moved to grant the license and allow First Advantage Background Services Corporation to provide a Minnesota Manager and address when they have it. Hessel seconded. The motion passed unanimously.

#### Changes of Officers

Information Reporting Services, Inc. (PDC #588)  
Kristine Dawn Pizzuto, Qualified Representative (change)  
2101 Hennepin Ave #201  
Minneapolis MN 55405-2769

Kristine Pizzuto appeared, as did John Miller, Operations Manager for Information Reporting Services, Inc. Pizzuto testified she has been with the company since 1996 and is currently a quality control supervisor. They have 11 employees. Their former Qualified Representative died suddenly. Miller stated they did notify our office within days of the death of the former QR, but acknowledged that they did cause a delay of several months in 2011 in getting all the required information to us. However, that information was provided in August 2011 and the delay since then has been on this office's end due to the backlog.

Bjerga moved to approve the change in Qualified Representative; Hessel seconded. The motion passed unanimously.

ABM Security Services, Inc. (PAC #218)  
Gordon Vlasak, Qualified Representative and Minnesota Manager (change)  
Arena Tower Number Two  
7324 SW Freeway, Suite 1400  
Houston TX 77074  
LOCAL: 752 Harding St NE  
Minneapolis MN 55413

Gordon Vlasak was present; he is the branch manager. He resides in Minnesota. He has been with ABM since 2007. Prior to that he was in law enforcement for 22 years, most recently with the Savage Police Department. The position has been vacant since August 2011. They have 200+ employees. They provide security services to US Bank, Union Depot, office buildings, and others.

Hessel moved to approve the change in Qualified Representative and Minnesota Manager. Moen seconded. The motion passed unanimously.

Signal 88, Inc. (PAC #325)  
Christopher Warren Loos, Qualified Representative and Minnesota Manager (change)  
3880 S 149th St #108  
Omaha NE 68144  
LOCAL: 5775 Wayzata Blvd.-Suite 700  
St. Louis Park, MN 55416

Christopher Loos was present as well as Mike Olson, local franchise owner. Loos has been in the industry since 2008, working in safety administration on college campuses, then director of campus security. He supervised 4-8 guards. He joined Signal 88, Inc., in March 2012. Regarding the previous QR/MM, the former director told them that person must live in Minnesota, so they pursued changing that position. They also have some training that has been sent to this agency for approval. They do contract security work and roving patrols and are unarmed. They also have a license contingency which expires in October.

Bjerga moved to approve Loos as the Qualified Representative and Minnesota Manager, pending receipt of documentation of Preassignment Training. Moen seconded. The motion passed unanimously.

Bjerga moved to lift the contingency and issue the license. Wohlman seconded. The motion passed unanimously.

G4S Government Solutions (formerly Wackenhut Services, Inc.) (PAC #294)  
Charles Pritchard , Qualified Representative (change)  
7121 Fairway Dr #301  
Palm Beach Gardens FL 33418-3766  
LOCAL: 7480 Flying Cloud Dr  
Eden Prairie MN 55344-3720

Staff reported that in addition to the officer change, the reissuance contingency expires at the October meeting. All issues relating to the reissuance have been resolved, including the company name change. The agency is still awaiting a final “acknowledgement and verification” page of the bond.

Charles Pritchard was present, as well as Nathan Marks, Minnesota Manager. Pritchard testified he has been with the company since 2005. He has been an armed security officer and site leader. In 2007 he became Operations Manager, is responsible for 23 sites, and supervises Marks. They provide services on government contracts, thus the name of the division of G4S, which has bought several Minnesota companies. Currently they have one contract, with Alliant Tech Systems. They have 41 employees in Minnesota.

Wohlman moved to approve Pritchard as the Qualified Representative. Moen seconded. The motion passed unanimously.

Bjerga moved to lift the contingency and issue the license. Wohlman seconded. The motion passed unanimously.

Reissuances Due in October, With Issues

Myrle Beckman (PAI #302)  
dba/Mill City Security Services  
8071 Ranchers Rd NE  
Fridley MN 55432

Crosby reported that Beckman was informed that since he has a corporation that he must apply for the corporation. He has been sent the corporation application forms and indicates he intends to apply soon. His individual license expires in October. Bjerga moved to grant a contingent license pending receipt of and processing of the corporate license. Hodsdon seconded. The motion passed unanimously.

Contingencies Expiring in October

MAS Investigations, Inc. (PDC #984)  
Michael Sajatovic, Qualified Representative  
1319 Tyrol Trl  
Golden Valley MN 55416

The August Board granted a contingency through October due to Sajatovic serving in the armed forces out of the country. He has now submitted all reissuance materials and everything is in order, except we are waiting for his proof of financial responsibility, which he indicates will be a net worth statement signed by his CPA.

Bjerga moved to lift the contingency and issue the license upon receipt of the net worth statement. Moen seconded. The motion passed unanimously.

David Asmus (PDI #729)  
dba/Asmus Agency; The Asmus Detective Agency  
25950 County 16  
Browerville MN 56438

This reissuance has been pending since April, and several contingencies have been given. We are still awaiting proof of background check on employees. Both Bjerga and Cook have talked with Asmus several times regarding this issue. Hodsdon moved that the Board take no action and thus the license would be in lapsed status after today; that staff notify him that 60 days after today's meeting the license will expire if the requirement is not fulfilled; and that the Executive Director has the authority to reissue the license if he provides the required documentation. Wohlman seconded. The motion passed unanimously.

US Investigations Services, LLC (PDC #935)  
QR/MM change in process  
7799 Leesburg Pike #1100  
Falls Church VA 22043  
LOCAL: 2001 Killebrew Dr #335  
Bloomington MN 55425

This was a March 2012 reissuance which has been given several contingencies, and there is also a QR/MM change still in process. Cook reported the file is large and he has not had time to get to this.

The contingency expires October 2012. He hopes to get to this by next month. This is one of the last outstanding reissuance issues pending. Bjerga moved to grant a contingency; Moen seconded. Boeshans reminded the Board that Rule 7506.0130, Subp. 1 does not give the Board authority to issue a 2nd contingent license. The motion passed unanimously.

Follow-Up Issue from Previous Month

St. Mary's/Duluth Clinic Health System  
(SMDC) dba/Essentia Health East  
David E. Lahti, Qualified Representative  
407 East 3rd Street  
Duluth MN 55805-1950  
Protective Agent - Corporate/LLC (#182)

Their reissuance was due in June 2012; the Board granted a contingency due to a bond issue and pending CEO change. The Qualified Representative (QR) had notified the agency of the CEO change on 5/21/12 and the change was effective on 4/30/12. We sent them the change forms and had no contact with them again until we called them 8/6/12. The QR reported he was having trouble getting the info from the CEO as the new CEO was also a practicing physician. We told the QR the contingency expired at the 8/27/12 board meeting. On 8/21/12 the QR said we should have the paperwork by the next week. The bond issue was resolved. The August board lifted the contingency and directed that the license be reissued and that staff monitor the paperwork on the CEO change.

On 9/14/12 the QR emailed that he had mailed the fingerprint card, photograph, and background check authorization for the CEO (those items were received), and that he had personally met with the CEO to discuss the background history and reference documents and the CEO had assured him he was completing those documents. On 10/22/12 staff again sent email to the QR and left a phone message. On 10/29/12 we received the rest of the materials for the CEO change. The officer change has been made in the system and staff will reissue the license shortly.

Wohlman moved to issue a Letter of Education and Conciliation addressing the delay in submitting the required information. Bjerga seconded the motion. Discussion included that both the QR and the CEO should be notified and that the delay unnecessarily put the QR in a difficult position. The motion passed unanimously.

Surrendered Licenses (for board information)

The following surrendered licenses were reported to the Board:

Mark Robbe (PAI #281)  
7260 University Ave NW  
Fridley MN 55432-3126  
First licensed in 2004; surrendered 8/21/12.

Russell Hons (PDI #756)  
dba/Hons Investigations  
311 So 4th St #204  
Grand Forks ND 58201  
First licensed in 1996; emailed that he will not be renewing, is no longer working in MN.

Paul M. Ernst (PDI #834)  
dba/The Crossroads Agency  
PO Box 732  
Elk River MN 55330  
First licensed in 1999. Surrendering due to economic issues.

### Other Issues and Discussion

1. Cook provided the Board statistics on the agency's activities during Fiscal Year 2012 (July 2011 through June 2012). This information was gathered as part of budget preparations for the coming year and will be provided to the Commissioner's office. The agency has will continue gathering this information for the current and future fiscal years. Board members noted the high number of contingencies granted during the first half of the fiscal year (92) compared to the second half (26). This was due in large part to the shutdown and the backlog.
2. Cook reported that he has been involved in several reported cases of unlicensed activity. Local law enforcement and county prosecutors are involved and several of the cases are currently under investigation and/or being charged. There historically has not been prosecution for unlicensed activity, and it is usually difficult to get local law enforcement to pursue cases. This office does not have authority to act independently on criminally prosecuting unlicensed activity. Cook noted Hodsdon had recently sent a letter to all of the Minnesota County Attorneys in which he educated and created awareness with them regarding this issue.
3. Cook noted that this was Bjerga's last Board meeting. He is retiring next week. Cook thanked Bjerga for his work with the Board and in particular for his support of staff during this transition period. Board members concurred and also thanked Bjerga.

Bjerga's retirement does leave the position of Board Chair vacant. Assistant Superintendant of the Bureau of Criminal Apprehension Drew Evans will be replacing Bjerga. Until then, Wohlman moved to appoint Moen as interim chair; Hessel seconded. The motion passed unanimously.

At 12:07 p.m., Hessel moved to adjourn the meeting; Wohlman seconded. The motion passed unanimously.

Next meeting: Tuesday, November 27, 2012 at 10:00 a.m.