

WELCOME TO YOUR PORTAL

The survivor portal is the web-based access point for information on your kit

On the survivor portal, you can:

- See your kit's progress as it moves from the medical facility to the law enforcement agency to the lab.
- Find survivor resources.
- Find contact information for the hospital, law enforcement agency, and prosecutor's office affiliated with your kit.
- Subscribe to updates on changes to your kit's status.
- Use the quick exit feature to leave the site quickly and clear your browser history.

Log in

- Go to the web address given to you at the time of your exam.
- Enter your username (the kit barcode) and your temporary password.
- The first time you log in you will be prompted to change your password.
- After that, you can change your password at any time by going to **User Profile > Password Management**
- Set up security questions to help you reset your password if you forget it.
- Go to **User Profile > Security Questions** and follow the on-screen instructions.
- If you forget your password you can reset it by answering security questions (if you set them up) or by clicking on **Forgot Your Password?** on the login page.

Navigate the portal

The image shows a navigation menu at the top with links for 'Welcome', 'My Kit', 'Resources', 'Contacts', 'Clear Browser History', 'FAQ', and 'EXIT'. A red box highlights the 'EXIT' button, with an arrow pointing to it from the text 'Quick EXIT button'. A user profile icon is circled in orange, with an arrow pointing to it from the text 'User Profile icon'. Below the menu are two screenshots of the 'User Account Settings' page. The first screenshot shows the 'UPDATE PASSWORD' section with fields for 'Current Password', 'New Password', and 'Confirm New Password', and an 'Update' button. The second screenshot shows the 'SECURITY QUESTIONS' section with three questions, each with a dropdown for the question and a text field for the answer, and an 'Update' button.

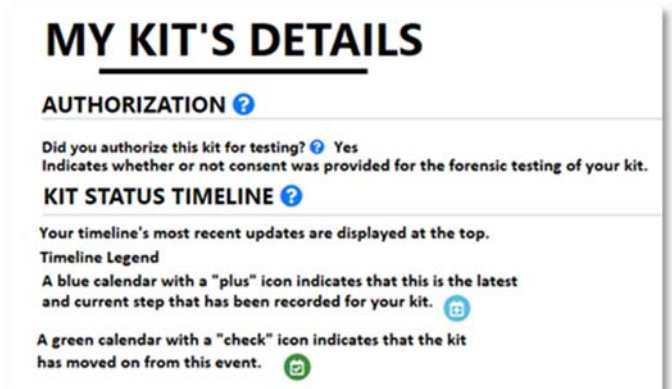
- Go to **“My Kit”** to see your kit's status.
- Go to **“Resources”** to find helpful Resources.
- Go to **“Contacts”** to view information about the hospital, law enforcement, and prosecutor's office associated with your kit.
- Go to **“FAQ”** to learn about Frequently Asked Questions.
- Go to the User Profile icon to manage your password and subscribe to updates.
- Log out using the **“EXIT”** button.

PORTAL DETAILS AND SETTINGS

Understanding the options available in the survivor portal

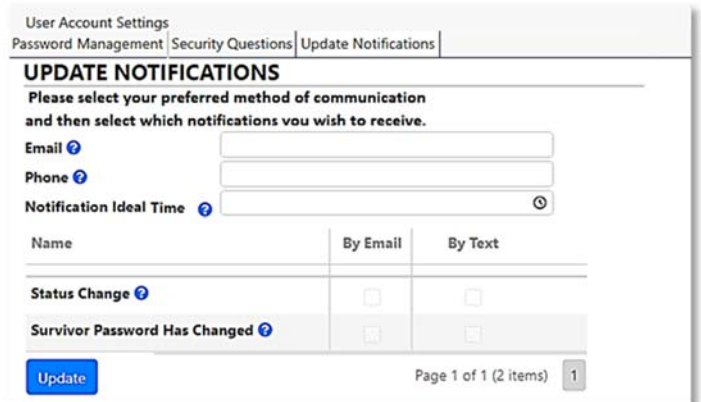
View your kit's details

- Whether or not you gave consent to have your kit tested.
- Discard date for your kit if you did not give consent for testing.
- Current status and location of your kit.
- The history of your kit's progress through the system.



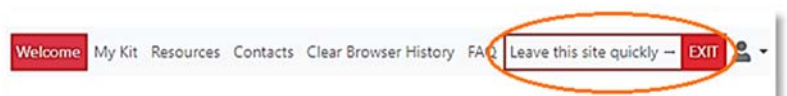
Set up notifications

- To receive updates on your kit, go to **User Profile > Update Notifications** and choose the updates you wish to be sent by email or text.
- You can also designate an ideal time of day for update.



Use the privacy and security features

- In the upper-left corner of the screen verify the time of your last login to ensure that your account is secure.
- Click on the "EXIT" button in the upper-right corner of the screen to leave the site quickly.
- Go to "Clear Your Browser History" for instructions on clearing survivor portal from your browser's history.



Find resources and help

- In this section you can search for victim advocacy services, telephone hotlines, or other helpful resources such as links to websites, resource guides, or videos.
- You can filter the resources by geographical area to find something close to home.

